


THE MENUHIN HALL - AUTUMN WINTER 2019/20					Box Office		/19		
BEST FRIENDS FORM MUST BE RETURNED NO LATER THAN FRIDAY 9TH AUGUST 2019									
Full Name						Telephone			
Address									
Email Address									
<input type="checkbox"/>		Please tick box to be issued with a MENUHIN HALL PARKING PERMIT This allows a <u>wheelchair customer</u> to park at the rear of the Hall. This permit will ensure that a fixed seat is removed in the auditorium to allow wheelchair access.			<input type="checkbox"/>		Please tick box to APPLY for level access parking if you use a walking frame or sticks and cannot attend without a permit. Wheelchair customers will be given priority. Availability for these spaces is very limited.		
If you require a Parking Permit, please enter your vehicle registration number to help us prevent those without an Official Car Park Permit from using these spaces. Thank you.							REGISTRATION NO: 		
CONCERT		DAY	DATE	TIME	FRIENDS		GUESTS		TOTAL
BEST FRIENDS ARE ENTITLED TO BOOK 4 TICKETS PER CONCERT					QTY	PRICE	QTY	PRICE	£
SHOWCASE		Thursday	26 September	7.30pm		£18.50		£18.50	
LAWRENCE POWER AND SIMON CRAWFORD PHILLIPS		Friday	11 October	7.30pm		£25.00		£25.00	
SHOWCASE		Tuesday	15 October	7.30pm		£18.50		£18.50	
PIATTI QUARTET		Tuesday	05 November	7.30pm		£25.00		£25.00	
SHOWCASE		Thursday	14 November	7.30pm		£18.50		£18.50	
SHOWCASE		Friday	29 November	7.30pm		£18.50		£18.50	
CHRISTMAS SHOWCASE CONCERTS 		Sunday	08 December	2pm		£20.00		£20.00	
		Monday	09 December	7.30pm		£20.00		£20.00	
		Tuesday	10 December	7.30pm		£20.00		£20.00	
LUNCHTIME SHOWCASE		Tuesday	21 January	1.15pm		£10.00		£10.00	
TASMIN LITTLE AND PIERS LANE		Tuesday	28 January	7.30pm		£25.00		£25.00	
SHOWCASE		Monday	03 February	7.30pm		£18.50		£18.50	
SHOWCASE		Thursday	13 February	7.30pm		£18.50		£18.50	
PICCADILLY DANCE ORCHESTRA		Saturday	15 February	7.30pm		£25.00		£25.00	
BEETHOVEN 250 CELEBRATION COLIN CARR & THOMAS SAUER		Thursday	27 February	7.30pm		£20.00		£20.00	
		Saturday	29 February	7.30pm		£20.00		£20.00	
PLEASE NOTE: CONCERTS NOT ON THIS FORM CAN BE BOOKED EITHER ON LINE OR FROM TUESDAY 27TH AUGUST WHEN GENERAL BOOKING OPENS SORRY WE CANNOT ACCEPT STAMPED ADDRESSED ENVELOPES ALL TICKETS ARE NON-REFUNDABLE – £2 TICKET EXCHANGE FEES APPLY							TICKET TOTAL £		
							PLUS POSTAGE		£1.00
							TOTAL £		

THE MENUHIN HALL - AUTUMN WINTER 2019/20

OUTSIDE HIRERS EVENTS AT THE MENUHIN HALL

These events can be booked during Friends Priority Booking but are **ONLY** available to book online at www.themenuhinhall.co.uk

Concerts on sale online	Date and Time	On Sale
THE LONDON CONCERTANTE	Saturday 19 October 7.30pm	ONLINE BOOKING OPEN Telephone booking from 27 August 2019
THE ROMANTIC PERIOD WITH PETER MEDHURST	Monday 28 October 10.30am	ONLINE BOOKING OPEN Telephone booking from 27 August 2019
TWELFTH NIGHT WITH PETER MEDHURST	Sunday 05 January 3pm	ONLINE BOOKING OPEN Telephone booking from 27 August 2019
These events go on sale from Tuesday 27th August at 10am Either by telephoning the Box Office or online booking.		
THE COBHAM BAND	Saturday 05 October 7.30pm	OPENS FOR BOOKING ON TUESDAY 27 AUGUST
WATERMILL JAZZ	Saturday 09 November 7.30pm	OPENS FOR BOOKING ON TUESDAY 27 AUGUST

YOUR PAYMENT DETAILS

NO CHEQUES PLEASE - ONLY BANK CARD DETAILS TO ACCOMPANY THIS FORM

NAME ON CARD	
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TICK CARD TYPE	CREDIT		DEBIT		MASTERCARD		VISA	
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CARD NUMBER															
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EXPIRY DATE			/			SECURITY NUMBER				
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NAME OF HOUSE OR HOUSE NUMBER		POST CODE	
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BOX OFFICE USE	
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Best Friends Booking Form
Autumn Winter 2019 /20



Dear Best Friend(s),

It's that time again when we look ahead to the exciting array of events on offer over the coming months, and there's plenty to choose from. Our pupils will be working tirelessly to prepare for the many Showcase concerts this season, including the ever-popular Christmas Showcases. We are welcoming back alumna Tasmin Little and Lawrence Power to the Hall, as well as Tetsuomi Nagata (alumnus) as part of the Piatti Quartet. The Menuhin Hall will be celebrating 250 years since Beethoven's birth with a double bill of cello music provided by Colin Carr. As always, thank you all for your support, and we look forward to seeing you soon.



POSTAL BOOKING

Best Friend's Priority Booking forms must be submitted by **Friday 9th August**, forms received after this date will not be processed during the Priority period.

The Menuhin Hall Box Office will be closed to visitors from **Monday 12th August until Friday 23rd August** inclusive. Unfortunately, telephone bookings cannot be taken during this time.

METHOD OF PAYMENT for Best Friends on paper booking forms.

Please enter your card details on the attached form. Payment will only be taken for the tickets allocated. For extra security you can opt to post your 3 number digit code on the back of your bank card separately, but this must arrive before the 9th August.

If you have concerns about your card details going through the post, then either leave the form with the Box Office, or if it is closed, use the post box outside The Menuhin Hall by **Friday 9th August**, or send your form by recorded delivery.

No customer financial details are held on record. *ALL DATA IS DESTROYED*. Best Friends who do not have facilities to pay by credit or debit card should contact the Box Office on 08700 842020.



ONLINE BOOKING

This is an easy alternative to filling out the Best Friends Priority Booking Form. It is ideal if you are away during the Priority booking period. Online booking opens on **Monday 12th August** at 10am. If you cannot remember your password, please create a new password on our website before starting your booking. There is an online Booking Guide available on our web site to assist you if needed. Limited online support will also be available by contacting the Box Office on 08700 842020.

GENERAL BOOKING

PLEASE NOTE - General Booking for all other concerts opens on **Tuesday 27th August** at 10am

BEST FRIENDS INFORMATION

- Best Friends can book 4 seats for all concerts during the priority booking period only, subject to availability.

IF YOU HAVE A QUERY?

- If you are unsure how to book, please leave a message on the answer phone and we will do our best to get back to you as soon as we can, but please only leave one message.

HOW DO I APPLY FOR A GROUP BOOKING OR APPLY FOR TICKETS FOR BEST FRIENDS WHO DO NOT LIVE AT THE SAME ADDRESS AND WHO WOULD LIKE TO SIT TOGETHER?

- Complete one form, including the name(s) of additional Best Friend(s).
- One payment only will be taken and it should be in the name of the Friend completing the form.

HOW DO I COMPLETE MY FORM?

- Select your ticket requirements from the season's listings.
- Please enter your card details for payment in the boxes provided.
- Return the completed form to *The Menuhin Hall Box Office, Autumn Winter 2019 / 2020, The Yehudi Menuhin School, Stoke d'Abernon, Surrey, KT11 3QQ* no later than **Friday 9th August 2019**.

HOW DO I PAY?

- Payment will be taken by card FOR THE TICKETS ALLOCATED ONLY.
- A card transaction receipt will be sent out with your allocated tickets.
- Please do NOT send cheques with your ticket request form.

HOW/WHEN DO I RECEIVE MY TICKETS?

Your tickets will be posted out **before the General Booking opens on Tuesday 27th August**, if you have not received your tickets and you applied during the priority booking period please contact the Box Office immediately.

You may have applied for tickets for an event that has sold out. Once you receive your tickets, please check them and contact us as soon as possible if you believe an error has been made.



PARKING FOR WHEELCHAIR PATRONS

- 1) Patrons who use a wheelchair will require level access to the Hall and will automatically be issued with a level access parking permit. This issued permit will ensure that a fixed seat is removed in the auditorium to allow wheelchair access.

MENUHIN HALL LEVEL ACCESS PARKING PERMITS

- 1) Non-wheelchair patrons who use a walking frame or sticks and cannot attend without level access to the Hall may apply for a parking permit.
- 2) They will be informed by the Box Office if their application has been successful at the end of the Priority Booking Period.
- 3) Please note these spaces can only be allocated by The Box Office.



BLUE BADGE HOLDER PARKING

- 1) Blue badge holders may park in the 6 unreserved bays available in the lower car park.
- 2) Blue badges do not automatically entitle the holder to level access parking.
- 3) Please note that access to the Menuhin Hall from the lower car park involves 13 steps and approximately an 80 yard walk.



MENUHIN HALL LEVEL ACCESS WITHOUT A PARKING PERMIT

- 1) Patrons who require level access to the Menuhin Hall and do not have a Level Access Parking Permit can be dropped off behind the Hall in the Parking Permit area between 6.45pm and 7pm. Assistance can be provided, if required, by a member of staff.

GENERAL INFORMATION

- Further booking information can be found on our website www.themenuhinhall.co.uk
- We cannot process email requests or telephone bookings during the Priority Booking Period.
- Please note Best Friends are not guaranteed tickets, but every effort is made to accommodate requests.
- Please do not ask for specific seats on your forms (unless for medical reasons).
- Only requests on The Menuhin Hall booking forms will be accepted.
- We regret that we are unable to enter into any correspondence during the Priority Booking Period.

IMPORTANT NOTE

If you have submitted a paper allocation form, please do not book tickets online at the same time. No refunds will be offered on duplicate bookings.