



THE MENUHIN HALL - SPRING / SUMMER 2019					Box Office	/19			
BEST FRIENDS FORM MUST BE RETURNED NO LATER THAN FRIDAY 25TH JANUARY 2019									
Full Name			Telephone						
Address									
Email Address									
 <input type="checkbox"/>		Please tick box to be issued with a <u>Menuhin Hall Parking Permit</u> which allows a wheelchair customer to park at the rear of the Hall. This permit will ensure that a fixed seat is removed in the auditorium to allow wheelchair access.			 <input type="checkbox"/>		Please tick box to APPLY for level access parking if you use a walking frame or sticks and cannot attend without a permit. Wheelchair customers will be given priority. Availability for these spaces is very limited. See Booking Form for more information.		
CONCERT		DAY	DATE	TIME	BEST FRIENDS		GUESTS		TOTAL
BEST FRIENDS ARE ENTITLED TO BOOK 4 TICKETS PER CONCERT					QTY	PRICE	QTY	PRICE	£
NICOLA BENEDETTI MASTERCLASS		Monday	04 MAR 2019	2.45pm		£10		£15	
PRE CONCERT TALK A CELEBRATION OF HANS KELLER		Sunday	10 MAR 2019	3.15pm		£5		£5	
EARLY MARCH SHOWCASE				5pm		£17.50		£17.50	
NIKOLAI DEMIDENKO		Thursday	14 MAR 2019	7.30pm		£25		£25	
LATE MARCH SHOWCASE		Tuesday	26 MAR 2019	7.30pm		£17.50		£17.50	
EMMANUEL DESPAX		Tuesday	30 APR 2019	7.30pm		£25		£25	
MAY SHOWCASE		Monday	06 MAY 2019	7.30pm		£17.50		£17.50	
LUNCHTIME SHOWCASE		Thursday	16 MAY 2019	1.15pm		£10.00		£10.00	
ANTHONY MARWOOD		Thursday	23 MAY 2019	7.30pm		£25		£25	
JUNE SHOWCASE		Friday	07 JUN 2019	7.30pm		£17.50		£17.50	
DANTE QUARTET		Tuesday	11 JUN 2019	7.30pm		£25		£25	
BEST FRIENDS MEMBERSHIP ENTITLES YOU TO BOOK TWO FREE TICKETS FOR THE SUMMER SHOWCASE CONCERTS *									
SUMMER FESTIVAL SHOWCASE 1		Thursday	04 JUL 2019	7.30pm		£17.50		£17.50	
SUMMER FESTIVAL SHOWCASE 2		Friday	05 JUL 2019	7.30pm		£17.50		£17.50	
SUMMER FESTIVAL SHOWCASE 3		Saturday	06 JUL 2019	2pm		£17.50		£17.50	
SUMMER FESTIVAL SHOWCASE 4		Saturday	06 JUL 2019	7.30pm		£17.50		£17.50	
SUMMER FESTIVAL SHOWCASE 5		Sunday	07 JUL 2019	2pm		£17.50		£17.50	
SUMMER FESTIVAL SHOWCASE 6		Sunday	07 JUL 2019	7.30pm		£17.50		£17.50	
SUMMER ORCHESTRAL SHOWCASE		Friday	12 JUL 2019	7.30pm		£20		£20	
ORCHESTRAL PICNIC CONCERT		Saturday	13 JUL 2019	5pm		£20		£20	
PLEASE NOTE: CONCERTS NOT ON THIS FORM CAN BE BOOKED EITHER ON LINE OR FROM MONDAY 11TH FEBRUARY WHEN GENERAL BOOKING OPENS SORRY WE CANNOT ACCEPT STAMPED ADDRESSED ENVELOPES ALL TICKETS ARE NON-REFUNDABLE					TICKET TOTAL		£		
					* If applicable, less £35 for 2 Free Summer Festival Tkts		£		
					PLUS POSTAGE		£ 1.00		
					TOTAL		£		

THE MENUHIN HALL - SPRING / SUMMER 2019

Why can't I book for these events on my booking form?

Priority booking does not include events put on by outside hirers.

OUTSIDE HIRE EVENTS	DATE	ON SALE
NATIONAL YOUTH HARP ORCHESTRA	Sunday 17 th March 2019, 3pm	Available Now Online & by calling the Box Office
SURREY MOZART PLAYERS	Saturday 23 rd March, 7.30pm	Available Now Online & by calling the Box Office
AN AMERICAN IN PARIS	Thursday 9 th May 2019, 7.30pm	Available Now Online & by calling the Box Office
EMBER CHORAL PRESENTS AN EVENING OF BRAHMS	Sunday 8 th June 2019, 7.30pm	Online & by Phone Mon 11 Feb 10am
FARNHAM YOUTH CHOIR	Sunday 30 th June 2019, 5pm	Online & by Phone Mon 11 Feb 10am

YOUR PAYMENT DETAILS

NO CHEQUES PLEASE - ONLY BANK CARD DETAILS TO ACCOMPANY THIS FORM

NAME ON CARD	
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TICK CARD TYPE	CREDIT		DEBIT		MASTERCARD		VISA	
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CARD NUMBER																
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EXPIRY DATE			/			SECURITY NUMBER				
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NAME OF HOUSE OR HOUSE NUMBER		POST CODE	
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BOX OFFICE USE


**The
Menuhin
Hall**

Best Friends Booking Form Spring /Summer 2019



Dear Best Friend,

As is tradition, when a previous year fades away, we start planning the coming twelve months, and this means filling your diaries with many of the varied and exceptional events we have in store this Spring/Summer season. The Nicola Benedetti Masterclass is a wonderful start to the new season, and as always, we finish with all our incredibly talented pupils performing in the Summer Festival. For those of you who've been unable to attend our Orchestral Picnic Concert in previous years, you'll be pleased to see the concert will be performed on two occasions this year. This season promises to be full of extraordinary performances, and we look forward to seeing you all in the coming months.



POSTAL BOOKING

Best Friend's Priority Booking forms must be submitted by **Friday 25th January**, forms received after this date will not be processed during the Priority period.

The Menuhin Hall Box Office will be closed to visitors from **Monday 28th January until Friday 8th February** inclusive. Please note that telephone bookings cannot be taken during this time.

METHOD OF PAYMENT for Best Friends on paper booking forms.

Best Friends should enter their Bank Card details on the attached form. Payment will only be taken for the tickets allocated. The Menuhin Hall is legally compliant for transactions processed in this way.

If you have concerns about your card details going through the post, then either leave the form with the Box Office, or if it is closed, use the post box outside The Menuhin Hall by **Friday 25th January**, or send your form by recorded delivery.

No customer financial details are held on record. *ALL DATA IS DESTROYED*. Best Friends who do not have facilities to pay by credit or debit card should contact the Box Office on 08700 842020.



ONLINE BOOKING

This is an easy alternative to filling out the Best Friends Priority Booking Form. It is ideal if you are away at the time the forms are posted out to Best Friends. Our online booking facility opens on **Monday 28th January** at 10am. If you cannot remember your password, please create a new password on our website before starting your booking. There is an online Booking Guide available on our web site to assist you if needed. Limited online support will also be available by contacting the Box Office on 08700 842020.

GENERAL BOOKING

PLEASE NOTE - General Booking for all other concerts opens on **Monday 11th February** at 10am

BEST FRIENDS INFORMATION

- Best Friends can book 4 seats for all concerts during the priority booking period only, subject to availability.

IF YOU HAVE A QUERY?

- If you are unsure how to book, please leave a message on the answer phone and we will do our best to get back to you as soon as we can, but please only leave one message.

HOW DO I APPLY FOR A GROUP BOOKING OR APPLY FOR TICKETS FOR BEST FRIENDS WHO DO NOT LIVE AT THE SAME ADDRESS AND WHO WOULD LIKE TO SIT TOGETHER?

- Complete one form, including the name(s) of additional Friend(s).
- One payment only will be taken and it should be in the name of the Friend completing the form.

HOW DO I COMPLETE MY FORM?

- Select your ticket requirements from the season's listings.
- Please enter your card details for payment in the boxes provided.
- Return the completed form to *The Menuhin Hall Box Office, Spring/Summer 2019, The Yehudi Menuhin School, Stoke d'Abernon, Surrey, KT11 3QQ* no later than **Friday 25th January 2019**.

HOW DO I PAY?

- Payment will be taken by card FOR THE TICKETS ALLOCATED ONLY.
- A card transaction receipt will be sent out with your allocated tickets.
- Please do NOT send cheques with your ticket request form.

HOW/WHEN DO I RECEIVE MY TICKETS?

Your tickets will be posted out ***before the General booking opens on Monday 11th February***, if you have not received your tickets and you applied during the priority booking period please contact the Box Office immediately.

You may have applied for tickets for an event that has sold out. Once you receive your tickets, please check them and contact us as soon as possible if you believe an error has been made.



PARKING FOR WHEELCHAIR PATRONS

- 1) Patrons who use a wheelchair will require level access to the Hall and will automatically be issued with a level access parking permit. This issued permit will ensure that a fixed seat is removed in the auditorium to allow wheelchair access.



MENUHIN HALL LEVEL ACCESS PARKING PERMITS

- 1) Non-wheelchair patrons who use a walking frame or sticks and cannot attend without level access to the Hall may apply for a parking permit.
- 2) They will be informed by the Box Office if their application has been successful at the end of the Priority Booking Period.
- 3) Please note these spaces can only be allocated by The Box Office.



BLUE BADGE HOLDER PARKING

- 1) Blue badge holders may park in the 6 unreserved bays available in the lower car park.
- 2) Blue badges do not automatically entitle the holder to level access parking.
- 3) Please note that access to the Menuhin Hall from the lower car park involves 13 steps and approximately an 80 yard walk.



MENUHIN HALL LEVEL ACCESS WITHOUT A PARKING PERMIT

- 1) Patrons who require level access to the Menuhin Hall and do not have a Level Access Parking Permit can be dropped off behind the Hall in the Parking Permit area between 6.45pm and 7pm. Assistance can be provided, if required, by a member of staff.

GENERAL INFORMATION

- Further booking information can be found on our website www.themenuhinhall.co.uk
- We cannot process email requests or telephone bookings during the Priority Booking Period.
- Please note Best Friends are not guaranteed tickets, but every effort is made to accommodate requests.
- Please do not ask for specific seats on your forms (unless for medical reasons).
- Only requests on The Menuhin Hall booking forms will be accepted.
- We regret that we are unable to enter into any correspondence during the Priority Booking Period.

IMPORTANT NOTE

If you have submitted a paper allocation form, please do not book tickets online at the same time. No refunds will be offered on duplicate bookings.